

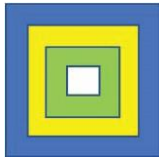
New to Trilogy at Monarch Dunes

Trilogy at Monarch Dunes is a Shea Homes master planned community that, when completed, will have over 1,300 homes. We have walking trails, a butterfly habitat, the [Monarch Dunes Golf Club](#) with two golf courses, the [Butterfly Grille](#) restaurant, and a Clubhouse complex. The Clubhouse complex includes gym, pool, jacuzzi, spa, function rooms, Adelina's Bistro, The Market Place, tennis courts, pickleball courts, bocce facilities, an arts and crafts building, and a central mailroom. USPS does not deliver directly to Monarch Dunes homes but rather each homeowner has a mailbox in the central mailroom for normal mail delivery and pickup. Download [Trilogy Monarch Dunes Mail Policies](#) for more information.

The community has three homeowner associations (HOAs):

- The **Woodlands Master Association (WMA)** which is responsible for all common areas of our community including the parkways, trails, Monarch butterfly habitat, and the commercial properties within the community.
- The **Central Coast Management Association (CCMA)** which is responsible for the Clubhouse complex and front lawn maintenance of homeowner properties.
- The **Monarch Ridge Townhomes Association (MRTA)** which is responsible for the townhome's maintenance.

The HOAs retain a management company called "The Management Trust" to execute their responsibilities and to act as the interface with homeowners. The Clubhouse is managed by BlueStar, a Shea Homes subsidiary, under the oversight of The Management Trust. BlueStar operates and maintains the community website called [My Trilogy Life](#) (MTL). MTL access is password protected and restricted to Monarch Dunes residents. Contact the Clubhouse to get a user ID/password then update your contact information on the MTL Resident Directory and sign up to receive the daily digest. MTL has links to events, broadcasts, bulletins, and information on clubs and committees as well as what is open, hours of operation, and/or reservation requirements for Clubhouse services. Also, make sure to sign up for clubs and workout groups. Many are holding meetings and classes over the internet during Covid-19 restrictions.



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Your Home

All Monarch Dunes homes have solar panels on the roof. Most solar installations have been installed by Solar City which is now part of Tesla. You can monitor your solar usage by downloading an app to your smart phone.

If your home is within the two year warranty period, you have access to Shea Homes service people who are helpful and will resolve most issues at no cost to you if related to the home construction. Shea Homes will also respond to inquiries related to construction defects for a longer period as required by California law.

The water here is extremely hard so you may want to pay for water softening. The local water company (Woodlands Mutual Water Company) does not permit the use of in-home regenerative water softeners so the only option is to pay for a softener tank service. Some suggested sources for water softening are:

- Culligan (805-238-3815) – Provide initial tank installation and monthly service.
- Rayne (805-925-6555) – Provide initial tank installation and monthly service.

Many homeowners will also install reverse osmosis (RO) drinking water systems to remove the excess sodium that is in the soft water that comes from the tanks and to improve the taste of the water. Some suggested sources for RO systems are:

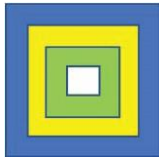
- Richetti (805-928-4052) – Provide installation and service.
- 5 Cities Water (805-481-9635) – Provide installation and service.

There are also whole house water conditioning systems that improve the taste of the hard water, but they do not produce soft water. If you are interested in such a system one suggested source is:

- Life Source (805-238-3815) – Provide installation and service.

We have prepared a list of [Important Local Contact Numbers](#) which we suggest you download and print for future reference.

Part of moving into your new home should include security and preparedness. Please go to the [Security](#) and [Preparedness](#) pages on this website for a wealth of suggestions on what you can do to better secure your home and prepare for a major disaster when it occurs.



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Information for First Responders

The county uses Smart911. Smart911 allows you to put in information for first responders (family members, contact and medical information). Smart911 is available as an app that you can download to your smartphone. You can also register your home phone at [Smart911 signup](#)

Disaster Notification

In the case of an emergency (not that we have had any) the county will call all landlines. You can get emergency information sent to your mobile phone by signing up at: [SLO Sheriff Website Reverse 911](#)

Air Quality

Nipomo is near the Oceano Dunes which, when the wind picks up, can affect air quality. Air quality can change quickly throughout the day. If you are concerned about air quality you can check the SLO County Nipomo Mesa EPA monitors through [air quality](#) online and sign up at [APCD AirAware](#) to get air quality alerts via your mobile phone. Monitors update hourly.

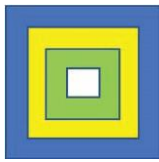
You can also check air quality in Trilogy through a free mobile app. See [Trilogy / Nipomo Air Quality](#). It tracks official EPA stations as well as private 3rd party monitors. It allows you to get 5-minute updates in Trilogy, and you can set alerts for specific locations.

Senior Services

[Senior Information Guide](#) from the Central Coast Commission for Senior Citizens provides a list of services available to seniors including healthcare, Medicare information and counseling, meal delivery, caregiver services, legal, elder abuse, mental health, and transportation among others.

Using Your Neighborhood Watch Roster

Being able to quickly contact a neighbor should you see something unusual occurring at their home is important. Click [here](#) to see how you can use your Neighborhood Watch roster information most effectively.



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Coyotes

If you have not lived in rural areas before, you should be aware that Coyotes are a part of our community. Coyotes do not usually bother people. They generally hunt at dawn and dusk so you should be careful about leaving your pets outdoors at those times. The table below lists plants that attract coyotes. You might want to consult this table when you are doing your exterior landscaping.

Plants That Attract Coyotes	
Common Name	Scientific Name
Indian laurel fig	Ficus microcarpa var. nitida
Ornamental strawberry	Fragaria chiloensi
Date palm	Phoenix dactylifera
Passion fruit, Passion vine	Passiflora spp.
Lychee	Litchi chinensis
Sugar bush	Rhus ovata
Strawberry bush	Euonymus americanus
Strawberry tree	Arbutus unedo
Jujube or Chinese date	Ziziphus jujuba
Brush cherries	Eugenia spp.
Elderberry	Sambucus spp.
Avocado	Persea americana
Fig	Ficus carica
Guava	Psidium guajava
Loquat	Eriobotrya japonica

You can also find important information about handling coyote contacts at the following links.

- [**Coyote Hazing Brochure**](#)
- [**Coyote Hazing Techniques**](#)